MEMBERSHIP BENEFITS



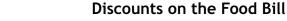




Join the Rezerved membership of Radisson Blu Hotel Ranchi and enjoy a unique culinary journey.

Treat your tastebuds to a unique experience at the **Waterfront** and get ready to unwind with some delicious cocktails after a long day at **Skylit**. For a cup of Darjeeling and some light reading, **Caramel** is the perfect nook to relax. Is it a match day? The perfect blend of a cool sports bar and a chic, high-end nightclub, **HEROES** is the place to be.

The membership benefits are as follows:



- One (1) diner per table 20%
- Two (2) diners per table 50%
- Three (3) diners per table 33%
- Four (4) diners per table 25%
- Five (5) to ten (10) diners per table 20%
- Eleven (11) to fourteen (14) diners per table 15%
- * Not valid at Caramel.



- 20% discount on the total beverage bill for upto a table of eight (8) guests.
- Happy Hours (1+1 on IMFL) at Skylit Bar between 4 pm and 6 pm.

Other Benefits

- Member's Day Tuesday 50% discount on buffet meal for up to a table of 10 guests at Waterfront.
- 20% discount on IMFL at HEROES.
- 20% discount at Caramel.
- 20% discount on In-Room dining.
- 30% discount on the published tariff for any category of room, inclusive of buffet breakfast for two (2) guests. Valid for members and their guests for a maximum number of 2 rooms per night per guest. Reservations are subject to room availability.
- 15% discount on the Health Club Membership.







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Food & Beverage Certificates

- One (1) certificate entitling the Bearer to a complimentary buffet meal for two (2) guests at Waterfront.
- One (1) certificate entitling the Bearer to a complimentary Chocolate / Pineapple Cake (max. 1 pound) including eggless cake while dining at any of the restaurants at the Hotel. Advance reservations of a minimum of 24 hours are required to avail of this benefit.
- Two (2) certificates entitling the Bearer to a complimentary round of Tea / Coffee at Caramel for upto two (2) guests.
- Two (2) certificates entitling the Bearer to a 50% discount on the total food bill and a 20% discount on the total beverage bill while dining at Waterfront up to a table of ten (10) guests. This benefit is not applicable over Sunday Lunch / Brunch and is valid only on à la carte.
- Two (2) certificates entitling the Bearer to a complimentary dessert for each main course ordered while dining at any of our restaurants up to a maximum of six (6) desserts per certificate.
- One (1) certificate entitling the Bearer to a 20% discount on the total food & beverage bill at Skylit for upto a table of eight (8) guests.

Accommodation Certificates

- One (1) certificate entitling the Bearer to a complimentary night stay in a Superior Room inclusive of buffet breakfast for two (2) guests at the Waterfront. This benefit is valid for one room on double occupancy and one night only. Reservations must be made in advance and are subject to room availability.
- Two (2) certificates entitling the Bearer to a 50% discount on published tariff on any
 category of room inclusive of buffet breakfast for two (2) guests at Waterfront. This
 benefit is valid for one room on double occupancy for one night only and is not
 applicable on Suites. Reservations must be made in advance and are subject to room
 availability.

Other Certificates

- Four (4) certificates entitling the Bearer to a 20% discount on a 60 or 90 minutes Spa Therapy.
- Six (6) certificates entitling the Bearer to a 20% discount on Spa and Salon.
- One (1) certificate entitling the Bearer to a 10% discount on Published Banquet Rates with an additional Dessert for upto 150 guests.
- One (1) certificate entitling the Bearer to a 15% discount on Published Banquet Rates with an additional dessert for a group of upto 200 guests.
- One (1) certificate entitling the Bearer to a 20% discount on Published Banquet Rates for a group of 300 guests and above.

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Member Benefits at REZERVED Partner Hotels in India

- 20% discount on the food and beverage bill upon presentation of the membership card.
- 15% discount on the Best Available Rate on a room only basis.
- Three (3) certificates entitling the Bearer to a 30% discount on the Best Available Rate on a room-only basis for a stay of up to three consecutive nights. This benefit is subject to room availability.
- Two (2) certificates entitling the Bearer to a 15% discount on package rates when booking directly with the hotel. Reservations must be made in advance and are subject to room availability.

Please visit www.rezervedindia.in to know about partner hotels.



Membership Terms*

- Your membership is valid for 12 months from the date of issuance of the membership. The membership fee is ₹ 9,999 + 18% Goods and Services Tax amounting to ₹ 11,799/- only.
- Membership Card is non-transferable and the hotel has the right to request the member for a valid Government approved photo ID at the time of using the card.
- The membership card and the certificates have no cash value and cannot be traded. Lost or misplaced card / certificates cannot be replaced.
- Lost or stolen membership cards must be immediately reported to the Member Help Desk. An administrative fee of ₹ 500 will be charged for a replacement membership card, which will have the same expiry as the original membership card.
- Members cannot sell Certificates or Memberships via third party channels.
- Discounts can only be availed upon presentation of your valid signed Rezerved membership card. The value of the specific discount does not include taxes.
- To avail of the membership discount, the requirement is that two main courses must be ordered. Only one card can be used per visit, per party, per table. Membership benefits will not apply during promotions, special events and festivals.
- All certificates are for one time use only and need to be surrendered to avail of the benefit.
- Management reserves the right to change the terms of membership from time to time without any notice.
- If you wish to avail of GST input credit (as per the provisions and conditions under GST law), we request you to send us your GST Registration Number, Company Name and GST Registration State within one week of receiving the membership package, so that we can update our records to enable you to take an input credit of the GST amount, if applicable.
- * For detailed terms and conditions, please refer to the membership package.





Privacy Policy

The Rezerved membership program is operated by TLC Relationship Management Pvt Ltd, hereinafter called TLC. TLC will collect, use, store and transfer your personal information as per its privacy policy given on privacypolicy.co.in. With the acceptance of the Rezerved membership, an individual expressly agrees to the terms of use as set out in this privacy policy and thus be contacted to receive information about the program benefits, promotional content and renewal of the membership from time to time via phone, e-mail, text messaging or letter. If your personal information is not provided, it may not be possible to manage your membership effectively or at all.

You may select your communication preferences from time to time and if you choose not to receive any information from us, you may request for full or partial deletion or updation of your information by writing to us at privacyofficer@tlcgroup.com.