

TERMS AND CONDITIONS

<u>Click here to upload Meeting & Event Contract Template and learn more</u> about our general terms and conditions and please note the cancellation policies for your event differing from the terms and conditions:

COVID-19 related measures:

We are committed to delivering a clean and safe environment and have multiple protocols, guidelines and measures in place in this respect, which we update from time to time. We need responsible behavior of everyone in the Hotel. By accepting this proposal and the terms and conditions, you agree to respect and act in accordance with laws, regulations and these protocols, guidelines and measures. This includes you ensure that the maximum number of delegate and social distance of at least 1.5 meters are respected at all times.

Guest rooms may be cancelled as stated below:

- 120 days or more cancellations without any charge.
- 119 to 90 days before the event 50% of the contracted services may be cancelled without any charge.
- 89 to 60 days before the event 30% of the contracted services may be cancelled without any charge.
- 59 to 30 days before the event 10% of the contracted services may be cancelled without any charge.
- For any cancellations that exceed the relative limits stated above a cancellation fee equal to %100 of the contracted revenue will be charged.

Events and Banquets may be cancelled as stated below:

- 120 days or more cancellations without any charge.
- 119 to 90 days before the event 50% of the contracted services may be cancelled without any charge.
- 89 to 60 days before the event 30% of the contracted services may be cancelled without any charge.
- 59 to 30 days before the event 10% of the contracted services may be cancelled without any charge.
- For any cancellations that exceed the relative limits stated above a cancellation fee equal to %100 of the contracted revenue will be charged.

