



# RADISSON COLLECTION

## MAGDALENA PLAZA SEVILLA

### GENERAL SERVICES

- Free WIFI in the whole hotel
- Multilingual service
- Free water
- 24-hours reception service in person
- Non-smoking hotel
- 1 courtesy room
- Luggage storage
- Doorman service
- 24 hours Gym
- Acces for people with reduced mobility
- Wheelchair available for the guests
- Baby stroll available for the guests
- Parking space in private car parking
- Outdoor swimming pool with solarium and sun loungers
- Towels available for guests at the swimming pool
- Computer with WIFI available for the guests at the reception desk
- Air conditioning in the public areas
- Fire prevention with sprinkler system in public areas
- Lift to all the floors
- Safety deposit box at reception
- Document printing service
- Stand at reception with water and snacks
- Disinfection stations
- Umbrella's at guests disposal
- Telephone available for the guests
- Wake-up service
- Credit card payment (Amex, Visa, Mastercard, Maestro, Diners)
- Toilets available in the common areas for women and man, with baby
- changing facilities
- Radisson gifts for kids
- AED service
- Hotel information screen
- International plug adapters (on request)
- Coworking space



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## CONCIERGE SERVICES

- Concierge desk separate from the front desk
- Touristic information services and ticket sales
- Assistance with reservations for restaurants, monuments and other touristic activities
- Information brochures about Sevilla, Flamenco shows, walking, biking and segway tours (private or group), boat trips, bike rental and visits to other cities
- Concierge email available (info.sevilla@radissoncollection.com)
- Documents with touristic recommendations in English, French and Spanish. Assistance with bookings for the hairdresser
- In-room massage service (on request)
- Baby sitting service (on request)
- Personal Assistant (on request)
- Personal Shopper (on request)
- Personal Trainer (on request)
- Assistance with renting car services
- Assistance with booking transfers
- External medical care on request
- Newspapers and magazines with "Pressreader"
- Shipping of forgotten objects on request of the client (paid by client)

## SERVICIOS DE ALIMENTACIÓN Y BEBIDAS

- Breakfast buffet with a la carte options in the Basque restaurant from 7.00h till 11.00h
- Cafeteria services with a kitchen open from 12.00h till 22.00h
- Indoor cafeteria with terrace on the ground floor (Bar Calíope)
- Sunshades and water sprayers at Bar Calíope terrace
- Television with colour in Bar Calíope
- Rooftop terrace bar
- 2 Restaurants (Basque and Justa Rufina)
- Special menus on request (child menu, celiac, allergies, diabetic, etc.)
- Toddler chairs

## OTHER SERVICES

- Website with photographs and information about the hotel:  
<https://www.radissonhotels.com/en-us/hotels/radisson-collection-magdalena-plaza-sevilla>
- The possibility to book online or via email
- Telephone assistance for any queries or reservations for the hotel or restaurant Baque
- Online check in/check out



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### ROOM SERVICES

- Electronic keylocks
- Door latch
- Rooms with facilities for people with reduced mobility
- Possibility for connecting rooms
- Daily cleaning of the rooms
- Daily turn down service
- Daily change of towels (on request), otherwise every 2 days
- Daily change of bedlinen (on request), otherwise every 2 days
- Additional blanket (on request)
- Three pillows per person
- Pillow menu in the room
- Synthetic pillows and blankets
- Cot on request of the guest
- Extra bed on request of the guest
- Coffee machine and kettle with coffee capsules and tea bags in the room
- Minibar and snacks at a charge
- Safe deposit box
- Air conditioning
- Television with colour with remote control, with national and international channels
- Chromecast
- Additional television with colour in the lounges of the suites and junior suites with remote control
- 24 hours room service
- Bathrobe and slippers
- Bathroom with toilet and shower cabine
- Bathroom ammentities (towels, showergel, shampoo, conditioner, bodylotion, vanity kit, shaving kit, tissues and stool)
- Illuminated magnifying mirror
- Kids' bathroom toiletries
- Dental kit
- Hair dryer
- Feminine hygiene kit
- Weighscale
- Towel warmer
- Sewing kit
- Shoe cleaning kit
- Iron and ironing board
- Laundry bag and prices of laundry and dry cleaning services
- Recycling bins
- Full-length mirror
- Telephone in the room with internal and external line
- Telefone in the bathroom
- Luggage rack
- Wardrobe with clothing hangers
- Bottle opener, coffee and tea cups and glasses
- Notepad and pencil/pen
- Working desk
- Reading light
- Comfortable reading chair or seat