

HOTEL REGULATIONS RADISSON COLLECTION WARSAW

§1 SUBJECT MATTER OF THE TERMS AND CONDITIONS

- The Rules and Regulations shall apply on the premises of the Radisson Collection Hotel, Warsaw (the Hotel) and shall apply to all persons using the Hotel Services and persons staying at the Hotel and on the Hotel property. The Hotel is located on the property in Warsaw, at 24 Grzybowska Street.
- 2. The operator of the Hotel is Nadryst Investments Sp. z o.o. (Service Provider), with its registered office in Warsaw, 24 Grzybowska Street, registered in the District Court for the Capital City of Warsaw, XII Economic Division.
- 3. Warsaw, XII Economic Division of the National Court Register, Register of Entrepreneurs under number KRS 0000611031, NIP 5223059323. 3.
- 4. Hotel Services shall mean all services rendered to the Hotel Guest by the Service Provider in accordance with these Terms and Conditions, i.e. hotel services in accordance with the Act of 29 August 1997 on hotel services and tour guide and tourist excursion leader services, including but not limited to: o Rental of hotel rooms, o Catering services, o Organisation of events, occasional meetings, conferences etc. o Rental of conference, restaurant and banquet halls, o Parking space rental.
- 5. Hotel Guest means an individual who uses the Hotel Services.
- 6. The Guest shall mean the entity (natural person, legal entity or other organisational unit) using the Hotel Services under an individual Service Agreement (Service Agreement). The provisions of these Terms and Conditions relating to the Hotel Guest shall apply mutatis mutandis to the natural person using the Hotel Services under and pursuant to the Service Agreement.
- 7. The Hotel Regulations set out the rules for the provision of the Hotel Services, the rules for the Hotel Guest's stay on the Hotel premises, as well as the rules for the liability of the Service Provider and the Hotel Guests and Service Recipients respectively in connection with the provision and use of the Hotel Services.
- 8. The Hotel Terms and Conditions are an integral part of the Agreement, which is entered into by the Hotel Guest making a reservation, by paying a deposit or the entire amount due for the stay or by signing the registration card or, respectively, by the Service Recipient entering into a Service Agreement with the Service Provider. By doing so, the Hotel Guest or the Service Recipient, respectively, confirms that they have read and fully accept the terms and conditions of the Terms and Conditions and undertake to comply with them.

9. 8 The Hotel Terms and Conditions are available at the Reception.

§2 RESERVATION

- 1. Reservation of rooms and hotel services can be made through online booking systems, by telephone, e-mail or in person at the Hotel Reception. A reservation may be made by a natural person having full legal capacity.
- 2. The provisions of this paragraph shall also apply mutatis mutandis to bookings made by Service Recipients to the extent that the Service Agreement does not provide otherwise.
- 3. In order to make a reservation, it is necessary to provide personal data necessary to perform the Services (such as: name, e-mail address, mobile phone number) and to pay part or all of the cost of the stay - depending on the terms and conditions of the relevant offer or individual arrangements. The Hotel Guest is obliged to provide only complete and correct data. The Guest acknowledges and accepts that it is prohibited to provide false or misleading information to the Service Provider.
- 4. If the terms and conditions of a given offer do not require payment of any part of the cost of the stay prior to its commencement, the Service Provider shall not guarantee the Hotel Guest a room reservation.
- 5. At the time of booking, the Service Provider (or an intermediary acting on behalf of the Service Provider) shall inform the Hotel Guest of:
- a. The main details of the booking,
- b. The price of the Service,
- c. The Service Provider's identification details,
- d. The need to make an additional payment for services not included in the reservation, if the Hotel Guest orders additional services during their stay at the Hotel,
- e. Terms of cancellation of the reservation.
- 6. After the booking has been made, the Service Provider shall send the Hotel Guest a confirmation of the booking via e-mail to the e-mail address provided, together with the information referred to in Paragraph 5. In the case of a booking made by telephone or in person, the information referred to in Paragraph 5 shall be provided to the Hotel Guest during the booking or in another way agreed with the Hotel Guest.
- 7. If prepayment is required by the Service Provider, it shall be paid within the agreed period to the bank account number indicated.
- 8. If the prepayment is not recorded by the specified date, the Service Provider may cancel the booking.
- 9. Payment may be made by cash, bank transfer, credit card or in accordance with the terms and conditions of the respective intermediary.
- 10. Rates are specified in local currency (PLN) and do not include VAT.
- 11. The Service Provider accepts the following payment cards: American Express, VISA, Mastercard, Maestro, Diners Club International, V Pay.

- 12. When the Service Provider is unable to provide the booked hotel room, the Hotel Guest will be notified immediately. In this case, the Service Provider will provide accommodation in the nearest hotel of a similar standard. In this case, the Service Provider shall also cover the cost of one round trip transport between the replacement hotel and the Hotel.
- 13. Cancellation of a reservation made by a Hotel Guest shall be made in the same way in which it was made.
- 14. Cancellation of a booking for a hotel room shall be possible one day prior to the declared date of commencement of the booked stay by 6 p.m. at the latest, unless the terms and conditions of the respective offer state otherwise.
- 15. In the event of cancellation after the time limit referred to in subsection 14 or non-arrival of the Hotel Guest at the Hotel on the declared date of commencement of the booked stay, the Hotel Guest shall be obliged to pay the booking fee, unless the booking has been made under an offer the terms of which provide otherwise.

§3 HOTEL DAY, LENGTH OF STAY

- 1. A room in the Hotel is rented for the day.
- 2. A hotel day starts at 3:00 p.m. and ends at 12:00 a.m. on the following day.
- 3. If the Hotel Guest does not specify the length of stay at the time of renting the room, it is assumed that the room was rented for one day.
- 4. The Hotel Guest shall notify the Hotel Guest of his/her wish to extend his/her stay or extend the hotel day at the reception until 9:00 a.m. on the day of the original departure. The Hotel will accommodate the request to extend the stay as far as possible.
- 5. The Proprietor reserves the right to refuse to extend the Hotel Guest's stay in the Hotel in the event of failure to make full payment for the existing stay or in the event of failure to comply with the Terms and Conditions.
- 6. In the event that the Hotel Guest does not vacate the room at the end of the period of stay, the Service Provider reserves the right to have the Hotel Guest's belongings packed in a committee by at least two representatives of the Service Provider, one of whom must be the Director or the Head of Department. The packed belongings will be placed in the Hotel's depository and will be available for collection at the Reception.
- 7. The Guest at the Hotel Reception must make a request for a shortened stay no later than 6 p.m. on the day before the planned departure. Otherwise, the next hotel day shall be deemed to have commenced, unless the rules of the offer purchased by the Hotel Guest state otherwise.

§4 CHECK-IN AND STAY IN THE HOTEL

1. The basis for acceptance of the Hotel Guest is presentation of an identity document with a photograph to the employee of the Reception and signing the card of stay.

- 2. The Service Provider reserves the right to pre-authorise the payment card or charge the amount due for the entire stay during check-in.
- 3. The Hotel Guest shall pay additional dues resulting from the stay no later than on the day of departure.
- 4. In the event of non-payment of all dues related to the stay, including damages caused to the Hotel and the smoking penalty, the Service Provider shall be entitled to charge the Hotel Guest for all such dues and to debit the Hotel Guest's card in this manner.
- 5. The Hotel Guest may not transfer the room to any other person without prior registration of the third party at the Reception, even if the period for which he has paid the fee due for the stay has not elapsed.
- 6. Persons not checked in at the Hotel may stay in the hotel room after the Hotel Guest has informed the Reception, only between 7:00 a.m. and 10:00 p.m.
- 7. The Hotel observes curfew from 10:00 p.m. to 7:00 a.m.
- 8. The behaviour of Hotel Guests and persons using the Hotel Services shall not disturb the peaceful stay of other Hotel Guests. The Service Provider may refuse to provide further Services to a person who violates this rule.
- 9. The Service Provider may refuse to accommodate a Hotel Guest who, during their previous stay, has grossly violated the Terms and Conditions causing damage to the Hotel's or Hotel Guests' property or personal injury to the Hotel Guest, Hotel employee or other Hotel guests, or who has otherwise disturbed the Hotel Guest's peaceful stay or the operation of the Hotel.
- 10. The Service Provider reserves the right to refuse to accommodate a Hotel Guest for legitimate reasons.
- 11. Smoking of tobacco products and electronic cigarettes is prohibited in the Hotel. In the event of violation of the ban, the Hotel Guest may be charged a fine of PLN 1,500 for each stated violation of the ban, as well as an obligation to cover the cost of calling the services automatically notified by the fire protection system.
- 12. The Service Provider informs that a video-camera surveillance system has been installed at the Hotel on the Property in the public areas (reception, lobby, restaurant, fitness centre, swimming pool, corridors, and conference centre) for security reasons and the recordings are used only for security and contract provision.

§ 5 SECURITY

- 1. Whenever leaving the Hotel Guest's room, the Hotel Guest shall be obliged to properly secure the room so that access by third parties is not possible. During the Hotel Guest's absence from the room, windows and doors must remain closed.
- 2. For reasons of fire safety, it is prohibited to use appliances or items that do not constitute room equipment (e.g. heater, electric cooker, candles, etc.) in the rooms of the Hotel Guest.

- 3. In the event of fire, the Hotel Guest should, as far as possible, notify the Hotel staff of the danger and proceed to the exit in accordance with the instructions indicating the direction of evacuation.
- 4. The Hotel staff shall be responsible for the evacuation of occupants until the arrival of the fire brigade and/or other relevant rescue or law enforcement services.
- 5. There is an evacuation plan in each room, which the Hotel Guest is obliged to read immediately after occupying the hotel room.
- 6. There is an audible warning system in the Hotel, which in the event of an emergency informs the Hotel Guest of the necessary actions to be taken. The Hotel Guest is obliged to obey messages transmitted by the system as well as instructions given by the Hotel staff.
- 7. There is a room safe in the Hotel room. It is recommended to store documents, cash, securities, valuables or items of scientific or artistic value therein, unless such items have been deposited by the Hotel Guest in the hotel safe.
- 8. The Service Provider shall not be liable for loss of or damage to items deposited by the Hotel Guest in the room safe, unless such liability arises under mandatory provisions of law.
- 9. The use of scooters, rides, roller skates and skateboards is not permitted in the Hotel.
- 10. Liability for the Hotel Guest's property is governed by Articles 846-851 of the Civil Code.

§ 6 HOTEL SERVICES

- 1. The Service Provider shall provide Services of a standard consistent with the Hotel category. In the event of any complaints regarding the quality of the Hotel Services, the Hotel Guest is requested to report them to the Reception as soon as possible, which will enable the Hotel staff to respond promptly.
- 2. The Hotel is obliged to provide:
- conditions for rest,
- safety of stay and protection of personal data,
- professional and courteous service in terms of all Services provided by the Hotel,
- to clean the room and carry out necessary repairs to the facilities in the absence of the Hotel Guest and in the presence of the Hotel Guest only when the Hotel Guest expresses a wish to do so.
- technically efficient service; in the event of faults that cannot be rectified, the Hotel will endeavour to alleviate the inconvenience caused as far as possible,
- In the event of the above-described or repair of damage, the Hotel Guest waives any claims and rights to compensation.
 - 3. The hotel provides the following services in the price of the stay:
- oprovision of information related to your stay and travel, o wake-up call at the appointed time,
- use of internet connection,
- storage of valuables in the hotel safe located at the back of the Reception during the Hotel Guest's stay at the Hotel, in accordance with the relevant provisions of the Civil Code,

- storing luggage (the Hotel may refuse to accept luggage for safekeeping on dates other than
 the dates of the Guest's stay and refuse to store items that do not have the characteristics of
 personal luggage), o ordering transport services.
- 4. At the request of the Hotel Guest, the Hotel shall provide the following services against payment:
- a. catering services, including room service, minibar,
- b. Spa services,
- c. scanning, photocopying and printing of documents,
- d. laundry and ironing
- e. parking space rental.
- 5. The hotel offers a Fitness and SPA area. The rules of use of the Fitness and SPA area are d fined in separate regulations, available at the Hotel Reception, the Fitness Club Reception and on the Hotel website. The Hotel Guest should familiarise himself/herself with the content of these regulations before using the services and observe their provisions.

§ 7 PARKING

- 1. There is an underground garage (Hotel car park) on the Hotel premises, the use of which is subject to an additional charge. It is not possible to reserve a parking space. They are offered to the Hotel Guests on an availability basis.
- 2. The price for the use of the Hotel Parking is indicated in separate regulations for each car park.
- 3. The Hotel Car Park is not a guarded car park.
- 4. The Service Provider shall not be liable for damage to or loss of the car or other vehicle belonging to the Hotel Guest.
- 5. The Service Provider shall not be liable for objects or animals left in the vehicle regardless of whether the vehicle was parked in the Hotel Car Park or outside the car park within the Hotel property.
- 6. The rules for the use of the Hotel Car Park are set out in separate regulations, available at the Hotel Reception.

§ 8 ACCEPTANCE OF ANIMALS

- 1. Subject to the terms and conditions set forth in this paragraph, animals accompanying the Hotel Guest during their stay at the Hotel shall be allowed.
- 2. The Hotel Guest shall be required to obtain the Service Provider's consent for the animal to stay at the Hotel when making a reservation.
- Only pets, dogs and cats are allowed on the Hotel premises. The stay of other animals is
 possible only after individual contact and consent of the Hotel. The Hotel reserves the right to
 refuse to accommodate animals whose species/breeds are commonly regarded as dangerous
 or aggressive.

- 4. Accommodation of Hotel Guests with animals is only possible in rooms designated for this purpose. If no such rooms are available, it will not be possible to accommodate the animal.
- 5. The price for the stay of an animal in the Hotel is 100 PLN gross.
- 6. Animals that are healthy, dewormed and have a health booklet with current, mandatory vaccinations are accepted at the Hotel. The Hotel has the right to ask for the animal's health booklet. It may refuse to accept animals that are ill or in the process of convalescence.
- 7. If the bedding in the room where the animal is staying is soiled by the animal (hair, mud), the Hotel Guest will be charged additional costs for laundry services. If the bedding in the room where the animal is staying is damaged by the animal, the Hotel Guest shall be obliged to cover the costs of repurchasing the entire set.
- 8. Any damage to the Hotel's property or the property of other Hotel Guests and any soiling requiring additional work by the Hotel staff caused by the animal shall be assessed by the Hotel and the costs thereof shall be charged to the Hotel Guest who is accompanied by the animal.
- 9. The Hotel Guest shall be responsible for keeping their animal quiet in the Hotel and not disturbing other Hotel Guests. In the event of repeated complaints from Hotel Guests or staff, the Hotel reserves the right to request that the animal be removed from the Hotel.
- 10. In public areas, the owner is required to keep the dog on a leash and muzzled.
- 11. It is forbidden to bring animals into the gastronomic and recreational areas.
- 12. The Hotel Guest who owns a dog is obliged to clean up litter left by dogs on the Hotel premises and in the surrounding area. Cat owners must have a litter tray with sand or litter.

§ 9 SERVICE PROVIDER'S LIABILITY

- The Service Provider shall be liable for loss of or damage to items brought in by the Hotel Guests as users of the Services to the extent set out in the provisions of Articles 846-849 of the Civil Code, unless otherwise agreed by the Parties (including in particular the Service Contract).
- 2. The Hotel Guest shall notify the Reception of the occurrence of damage immediately upon discovery.
- 3. The Service Provider shall not be liable for theft of money, theft of, damage to or destruction of securities, valuables or items of scientific or artistic value if such items have not been deposited by the Hotel Guest and placed in the hotel safe, located at the back of the Reception, or have not been placed by the Hotel Guest in the room safe, located at the back of the Reception. him/her in the room safe, unless such liability arises from mandatory legal provisions.

- 4. The Service Provider reserves the right to refuse to accept items of high value (over PLN 50,000), large sums of money (over PLN 50,000), items that pose a threat to security and bulky items that cannot be placed in the hotel safe.
- 5. The Service Provider's liability for damage consisting of damage to or loss of an item brought in by one Hotel Guest shall be limited to one hundred times the amount of the charge for one hotel day and may not exceed fifty times this charge for one item, subject to mandatory legal provisions.

§ 10 LIABILITY OF THE HOTEL GUEST AND THE SERVICE RECIPIENT

- 1. The Hotel Guest shall also be liable for damage caused by the behaviour of persons under its supervision (including minors), persons who have been introduced to the Hotel by the Hotel Guest, as well as for damage caused by animals (pursuant to the provisions of § 8).
- 2. The Customer shall be liable (jointly and severally with the Hotel Guest) for damage caused by Hotel Guests using the Hotel Services under the Service Agreement Provision of Services, subject to the relevant provisions of such Agreement.
- 3. Unless specific provisions of these Terms and Conditions or the provisions of the Service Agreement do not provide otherwise, the Hotel Guest's liability Hotel Guest and accordingly the Service Recipient's liability for damage caused to the Service Provider, other Hotel Guests, the Hotel staff or any other third party shall be based on the Civil Code.
- 4. Hotel Guests staying on the Hotel premises with children under 13 years of age shall ensure that such children are supervised at all times, i.e. ensure first and foremost that the children are in the Hotel Guest's presence and under the Hotel Guest's custody.
- 5. Upon check-in at the Hotel, the Hotel Guest shall familiarise themselves with the room furnishings and shall keep them in an undamaged condition. If the Hotel Guest notices any destruction, damage, deterioration, lack of functionality of the room furnishings, etc., the Hotel Guest shall immediately notify the Hotel Reception. If the Hotel Guest fails to make such notification and the Hotel staff discovers that the room furnishings etc. have been destroyed, damaged, deteriorated, lacking in functionality, the Hotel Guest shall be held financially liable for the damage.
- 6. The provisions of paragraph 5 shall also apply mutatis mutandis if the Hotel Guest notices any destruction, damage, deterioration, lack of functionality of the room furnishings etc. during his/her stay at the Hotel.
- 7. The Service Provider reserves the right to charge the Hotel Guest's payment card with an amount equivalent to the compensation payable to the Service Provider for any damage caused by the Hotel Guest to the Hotel. Service Provider for any damage caused by the Hotel Guest for which the Hotel Guest Hotel Guest shall be liable ascertained after its departure and additional charges.
- 8. In the event that the Hotel Guest violates the provisions of the Terms and Conditions, the Service Provider may refuse to provide further Services to the Hotel Guest and require the Hotel Guest to leave the Hotel. The Hotel Guest shall be obliged to immediately comply with the Service Provider's request, to pay the amount due for the stay and other Hotel Services and (if applicable) to pay compensation for damage caused and to leave the Hotel

9. The Service Provider shall have a statutory right of pledge on the items brought into the Hotel by the Hotel Guest to secure the Service Provider's receivables for fees, remuneration and compensation due for the Hotel Services.

§ 11 RETURN OF ITEMS LEFT BEHIND

- Items left in the Hotel room after the Hotel Guest's departure shall upon request of the Hotel Guest - be returned to the address specified by the Hotel Guest and at the Hotel Guest's expense.
- 2. In the absence of such instruction from the Hotel Guest, Service Provider shall store the items left behind for a period of three months. After this period, the Hotel Guest's belongings shall be deemed to have been left behind with the intention of abandonment and shall become the property of the Service Provider, which may in particular donate them to charity.
- 3. Food items left by the Hotel Guest in the Hotel room which are in sealed packages or bottles shall be stored for 24 hours after the Hotel Guest has left the Hotel. After this period, the provisions of paragraph 2, sentence 2 shall apply to such items. 4.
- 4. With regard to lost property, the Service Provider shall apply the Found Property Act of 20 February 2015.

§ 12 ADDITIONAL PROVISIONS

- 1. Possession and consumption of intoxicants prohibited by law is strictly prohibited at the Hotel. In the event that this prohibition is found to be violated, this fact will be reported to the Police and the Hotel Guest will have to leave the Hotel immediately without the right to reimbursement resulting from a shortened stay at the Hotel.
- 2. Hazardous items, i.e. weapons, ammunition, flammable materials, may not be stored in hotel rooms. Weapons, ammunition, flammable materials, illuminants, etc., are not allowed in the Hotel rooms.
- 3. Hotel rooms have a system of room entry cards. Loss of the card involves a one-time fee of PLN 50 gross.
- 4. Personal data of Guests is processed for the purpose of providing Hotel Services. The administrator of the personal data is Nadryst Investments Sp. z o.o. Full information on the Hotel's personal data policy is attached as Annex 1 to these Terms and Conditions and is available on https://www.radissonhotels.com/plpl/hotele/radisson-collection-warsaw-centrum/kontakt and at the Reception.
- 5. Canvassing and door-to-door selling is prohibited on the Hotel premises.
- 6. Excessive noise, causing unpleasant odours and other activities that disturb, harm or annoy other Hotel Guests are prohibited on the Hotel premises.
- 7. Hotel Guests are not permitted to make any changes to hotel rooms and their furnishings, other than slight rearrangement of furniture and equipment, without compromising their functionality and the safety of Hotel Guests.

§ 13 COMPLAINTS AND DISPUTES

- 1. Any comments related to your stay should be reported to the Hotel Reception (by telephone or in person). They will be dealt with immediately by the Hotel Management.
- 2. Any complaints regarding the Hotel Services should be submitted by Hotel Guests in writing to the e-mail address: info.warsaw@radissoncollection.com
- 3. Complaints shall be filed immediately after the occurrence of the event giving rise to the complaint, but in any event no later than 3 days from the date of such event, and in any event no later than 14 days from the date of the Hotel Guest's departure from the Hotel.
- 4. The Service Provider shall consider the complaint and inform the Hotel Guest of the manner in which it has been resolved in writing via e-mail to the e-mail address indicated in the complaint within 14 days from the date of receipt. If the complaint cannot be dealt with within 14 days, the Service Provider shall inform the Hotel Guest of the reasons for the delay and the expected date for dealing with the complaint.

§ 14 CHANGE OF THE REGULATIONS

- 1. The Service Provider reserves the right to amend these Terms and Conditions.
- 2. The amendment shall be effective from the moment the amended Terms and Conditions are published and made available to guests.

Attachments

 Annex 1 - Information clause dedicated to Hotel Guests as required by the Regulation of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC

Pursuant to Article 13(1) and (2) of the Regulation of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (hereinafter: "RODO"), we inform you that:

- 1. the controller of your personal data is Nadryst Investments Sp. z o.o. based in Warsaw (00-132), 24 Grzybowska Street.
- 2. The Administrator has appointed a Data Protection Officer who can be contacted at the email address dataprotection@radissonhotels.com.
- 3. Your personal data provided in the Registration Card and communicated to the hotel staff will be processed:
- a. to enable the booking of hotel places and related services in accordance with the accepted Hotel Regulations the basis for processing is the necessity for the performance of the contract to which you are party (Article 6(1)(b) of the PDO). The Hotel Regulations are available upon your request at the reception desk and on the website available at https://www.radissonhotels.com/plpl/hotele/radisson-collection-warsaw-centrum/kontakt.
- b. for the purposes of complying with the Administrator's legal obligations under generally applicable laws, including tax and accounting laws the legal basis for processing is the necessity to comply with the Administrator's legal obligation (Article 6(1)(c) RODO);

- c. for the purpose of marketing communications of the Administrator and Radisson Hotel Group entities the legal basis for the processing of your personal data is the Administrator's legitimate interest (Article 6(1)(f) RODO) to carry out direct marketing of services. The Administrator will direct marketing communications to the communication channels of your choice in accordance with your consent (Article 6(1)(a) RODO);
- d. for the purpose of customer satisfaction surveys the basis for processing is the fulfilment of the Administrator's legitimate interest (Article 6(1)(f) RODO). The Administrator's legitimate interest is to identify and maintain a high quality sales service and the level of customer satisfaction with the services offered;
- e. in order for you to join the Radisson Rewards loyalty programme in connection with your acceptance of the Radisson Rewards Regulations the legal basis for processing your personal data is the necessity for the performance of a contract to which you are a party (Article 6(1)(b) of the RODO). The terms and conditions of the Radisson Rewards programme are available at your request at reception and on the website available at https://www.radissonhotels.com/en-us/terms-and-conditions.
- f. for the purpose of establishing or pursuing possible claims or defending against claims the basis for processing is the fulfilment of the Administrator's legitimate interests (Article 6(1)(f) RODO).
- 4. Your personal data will be shared with entities providing services to the Administrator, including IT service providers and IT system providers, administrative support services, advisory services and other entities entitled to do so under the provisions of commonly applicable law. Your personal data will also be shared with other companies belonging to the Radisson Hotel Group in order to provide you with personalised services in connection with the operation of the Radisson Hotel Group's group customer registration system.
- 5. The personal data collected from you will be transferred to affiliates of the Administrator outside the European Union or the European Economic Area. In this regard, the Administrator guarantees to provide special safeguards and an adequate level of data protection personal data as well as the legalisation of the transfer of data to a third country by concluding an appropriate agreement with such an entity.
- 6. You have the right: to access the content of your data and to request their rectification, erasure, restriction of processing, the right to data portability, the right to object to the processing of your data and the right to lodge a complaint to the President of the Office for Personal Data Protection under the terms of the RODO.
- 7. You have the right to object to the processing of your personal data on the basis of a legitimate interest of the controller for reasons related to your particular situation.
- 8. Where your data is processed in connection with a contract the provision of personal data is necessary for the performance of the contract. In the case in which your / your data are processed in order to provide accounting and bookkeeping services the necessity to provide personal data results directly from the legal regulations. As far as the processing is based on consent, the provision of data is voluntary.
- 9. Your personal data will be processed for the duration of the contract and the period of limitation of possible claims. After this period, your data will only be processed to the extent and for the duration required by law. If your data are processed on the basis of your consent, your personal data will be processed until the consent is withdrawn.
- 10. The data provided by you will not be subject to profiling.
- 11. For more information on the principles of personal data processing, please refer to the Privacy Policy available at https://www.radissonhotels.com/pl-pl/prywatnosc.