

RULES OF ACCOMMODATION FOR GUESTS WITH PETS

GENERAL TERMS AND CONDITIONS:

1. Pets can stay in the Hotel together with the Guest:

- cats or dogs of decorative breeds weighing up to 8 kg
- service dogs
- guide dogs

Dogs of decorative breeds can stay in a Hotel room with a Guest only with the consent of the Hotel administration. Without the consent of the administration, a Guest's stay is possible only with a service dog upon presentation of a document confirming that the Guest accompanying the service dog is an employee of the cynological service of the federal executive authority, and a document confirming the special training of the service dog, as well as with a guide dog upon presentation of a document confirming the disability of the visually impaired Guest, and a document confirming the special training of the guide dog.

2. When checking into the Hotel with a pet, the Guest must familiarize himself with the "Rules of accommodation for guests with pets" and put a signature confirming consent to comply with these rules.
3. Accommodation with a pet **is allowed in the presence of a veterinary passport** (the form of the passport and the requirements for its registration are established by the Unified Veterinary (veterinary and sanitary) requirements for goods subject to veterinary control (supervision), approved by the Decision of the Customs Union Commission of June 18, 2010 No. 317), which contains information about the pet itself and about its owner, as well as information about the necessary vaccinations and vaccinations, while the date of rabies vaccination must be at least 30 days and no more than 12 months before arrival.
4. **The pet owner must inform the Hotel administration of his intention to stay with the pet when booking a room.** The guest must provide information about the pet (breed, age, size, weight and other special characteristics). The Hotel administration reserves the right to determine whether it is possible for this pet to stay in the room.

More than one animal is allowed in the room.

OBLIGATIONS OF THE PET OWNER TO THE HOTEL:

1. There is a special rate for staying with an animal in the amount of 3,000 (three thousand) rubles per day per animal. This price includes room cleaning, provision of a bed and a bowl for the animal, special packages for walking the animal.
2. The animal is allowed to walk on the territory only in a muzzle, collar and on a leash. Pets can be walked on the territory of the Hotel only with hygiene bags.
3. In order to meet the natural needs of the animal, which do not require its walking, the Guest must bring a special tray or other special bedding.
4. In order to carry out daily cleaning and/or minor repairs in the room, the Guest must ensure that the pet is not present during the provision of services or work and post an appropriate information sign on the front door. If there is no sign, the specified services and work will not be carried out.

RESTRICTIONS IMPOSED BY THE HOTEL ON A GUEST STAYING WITH A PET:

1. It is prohibited to visit public catering establishments and public areas intended for recreation (including the beach), sports, children's play areas and similar specialized public areas with an animal.
It is not allowed to leave pets unattended for long periods of time in the hotel room, in the lobby, as well as on other
2. hotel grounds.
3. Pets in public areas of the hotel must be on a leash or in their hands.



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GUEST'S RESPONSIBILITY:

1. The owner of the pet fully assumes all responsibility related to ensuring the proper maintenance of the animal in the room stock during the stay at the Hotel.
2. The pet owner bears all costs associated with the damage and/or destruction of the property of the Hotel by the animal. In case of damage to the animals of the Hotel, the Guest is obliged to compensate the losses in full by depositing additional funds in the amount necessary to cover the losses. The damage is compensated on the basis of a drawn-up Act of Damage to property, indicating the value of this property in accordance with the Price List.
3. All risks associated with the pet's behavior during its stay at the Hotel, which may cause damage to the property of third parties from among the Guests and/or employees of the Hotel, as well as harm to the health of the latter, are also borne by the owner of the animal.
4. The guest is responsible for cleaning pets in the public areas of the hotel.

THE ORDER OF MUTUAL SETTLEMENTS:

1. On the day of arrival at the hotel with a pet, the Guest is required to make a payment of 3,000 rubles (three thousand rubles) per day for one animal.
2. At the time of check-out, the hotel management staff examines the room. If any damage is caused to the Hotel room, the guest service officer draws up an Act of Damage to the property indicating the value of this property in accordance with the price list.
3. The hotel reserves the right to terminate the agreement with the Guest staying with the pet in case of:
 - 1) Violations of these Rules.
 - 2) Aggressive, inappropriate, noisy pet behavior
 - 3) If pets create discomfort for other guests, are the cause of complaints and appeals, and prevent staff from performing their official duties.

