

SAFETY & SECURITY

Your safety and the security of your personal property are of utmost concern to those of us who welcome you as our guest. We urge you to take advantage of the following suggestions:

BE PREPARED

Please take a moment to look at the floor plans on the back of the room door. Find alarm pull stations and fire extinguishers on your floor. Find the OFF switch on your air conditioner. In case of fire, turning the air conditioner off will prevent smoke from being drawn into your room.

EMERGENCY INFORMATION

In case of Fire - Stay calm. Pull the nearest fire alarm. If possible, close doors around the fire area. Call the hotel emergency button displayed on phone. Exit from the building (if at all possible). Take your room key with you.

In case of Smoke - If your room is filled with smoke, fold a wet towel into a triangle and tie it over your nose and mouth. Get on your hands and knees (or stomach) and crawl to the door. Feel the knob. If hot, do not open; if cool, open slowly. Take your room key. If the hallway is filled with smoke, stay next to the wall and count the doors as you crawl to the exit staircase. Walk down the exit staircase. If the staircase begins to fill with smoke, return to your room.

GENERAL SECURITY

If you cannot leave your Room dial One Touch Service . If unavailable, call the fire department at 101. Shut off air conditioner. Wedge a wet cloth under the door and around the doors and vents. Remove drapes from windows. Check to see if there is smoke outside the window; if there is no smoke outside and the window may be opened, hang a sheet or light-colored material outside. This will signal your location, letting firefighters know that the room is still occupied. Keep part of the sheet inside the window, wet with water. Fill the bathtub or sink with cold water for fire fighting. Use the ice bucket or other container to keep water available and quickly moisten the wet cloths that are keeping the smoke out. Do not break the window, do not jump. Stay low and continue fire fighting until help arrives.

If the need arises and the city's civil defense sirens are activated, we will in turn activate the hotel's fire alarm system to warn you that immediate evacuation to the lower level is mandatory. Employees will be stationed throughout the hotel for your assistance. The hotel will do its best to notify you when the sirens are sounded, either by phone or door to door.

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SIMPLY
DELIGHTFUL

GUEST
SERVICES

Radisson

GUEST SERVICES

At Radisson, our team is here to ensure that you have an amazing stay with us – delivered with our signature Yes I Can! service. If there is anything you need during your stay, please press One Touch Service button on telephone.

RADISSON REWARDS

Radisson Rewards™ provides members an enhanced experience from time of booking to checkout and every moment in-between. Members enjoy Member Only Rates, have access to exclusive benefits, and earn towards free nights across Radisson Hotel Group™ portfolio of hotels.

WAKE-UP CALL

To set up a wake-up call to your hotel room telephone, please press One Touch Service button on telephone.

LAUNDRY/DRY CLEANING/PRESSING

Operates daily as per the timings in the laundry list. Laundry Bag and list is placed in your wardrobe.
Regular Service - If collected between 8:00 am and 10:00 am, your garments will be returned the same day by 6:00 pm. If collected after 10:00 am, your garments will be returned the following day by 6:00 pm
3 hours express - Express laundry not available for dry cleaning. Available Daily from 8:00 am until 8:00 pm with a supplement of 50%.
Pressing service- Available Daily from 8:00 am until 8:00 pm. For enquiries, please contact the One Touch Service by pressing 'One Touch Service' on your room telephone.

HOUSEKEEPING

To reach out to housekeeping for any needs, please press One Touch Service button on telephone.

LUGGAGE ASSISTANCE

If you need a luggage cart or assistance with your luggage at any time during your stay, please press One Touch Service button on telephone.

CONCIERGE

The Concierge desk is located next to the Check-in desk. It offers a full range services for your convenience. The Concierge desk is open 24*7. Outside these hours, our front desk will be happy to help with any business support needs you may have.

HOTEL INFORMATION

We've compiled this directory to provide you with an overview of the services and amenities available to you during your stay at Radisson Kufri. If there is anything that we can do to make your stay more enjoyable, please do not hesitate to call on any member of our team. On behalf of the entire team, We would like to thank you for staying with us.

INTERNET

To access our complimentary Internet, please dial One Touch Service displayed on phone for assistance.

CHECK IN & CHECK OUT

The Check-in time is 2pm and check-out time is 12 noon. For early check-in and late check-out, please dial One Touch Service displayed on phone for assistance.

PETS

We do not allow pets.

ROOMS

Smoking in a non-smoking guest room will result in a INR 2500 room recovery fee placed on your room account.

TRANSPORTATION

We offer shuttle services on chargeable basis, please press One Touch Service button on telephone.

MEETINGS & EVENTS

Opening Soon

PARKING

Parking is available at the Hotel. Please note that vehicles are parked at owner's risk. The Management does not accept any responsibility for vehicles or valuables left inside.

LOCAL INFORMATION/SIGHTS

There is so much to do in Kufri, please feel free to ask front desk team member for recommendations of what to do within the local area.

DOCTOR ON CALL

We offer Doctor on Call facility on chargeable basis, please

FOOD & DRINK

Please stop in, to see us for a meal or just a drink, or if you prefer, contact room service by dialing In Room Dining. Our restaurant Alaya is located at ground floor B-Block and opens from 07:00 am to 10:30 pm.

ALAYA

Our multi-cuisine restaurant serves an authentic selection of Indian, pan-Asian, western, and local Himachali cuisine, with a focus on regional and organic ingredients. Enjoy indoor and outdoor seating, the convenience of all-day dining, exciting live cooking stations, and top-notch service.

Breakfast buffet is served in Restaurant Alaya- An immersive Dining.

Opening Hours

Mon-Sat: 7:00 am -10:30am.

Sun-7:00 am -11:00am.

Lunch : 12:30 pm – 3:00 pm.

Dinner : 7:00 pm – 10:30 pm.

THE LIVING ROOM

Visit our bar The Living Room to unwind and enjoy the relaxed, inviting atmosphere. Try a refreshing, trendy bespoke cocktail. For a light snack, sample our delicious appetizers served on vibrant and modern plates.

Bar The Living Room is located on lobby level.

Opening Hours

Mon -Sun: 12noon-12.00pm

IN-ROOM DINING

In-Room Dining is available 24*7

COCOA

Our Cocoa offers a sophisticated and intimate experience, featuring a unique collection of premium tea leaves and single origin coffees. Try artisan savory snacks and pastries to delight your senses while you enjoy a cosmopolitan high tea experience.

Opening hours

8 am – 8 pm | Daily