

# THANK YOU FOR CHOOSING RADISSON SLAVYANSKAYA HOTEL AND BUSINESS CENTER!

WE PREPARED THIS LETTER TO MAKE YOUR STAY MORE  
COMFORTABLE. PLEASE REVIEW ADDITIONAL INFORMATION  
BELOW THAT WILL MAKE YOUR EXPERINECE WITH US BETTER:



Radisson Slavyanskaya Hotel & Business Center  
Eurasia Square, 2  
121059, Moscow, Russia  
Tel: +7 495 941 8021  
Fax: +7 495 941 8000  
reserv@rdmos.ru  
reservations.moscow@radisson-hotels.ru



Our hotel is easily reachable by Kiyevsky railway station and Kiyevskaya metro station (lines 3,4,5).  
If you are travelling by car, the entrance to the parking is from Berezhkovskaya embankment.

**Parking costs 2 000 RUB per day.**

If you would like us to pick you up from the airport, please order a **taxi service** by e-mail  
[front\\_office@rdmos.ru](mailto:front_office@rdmos.ru)



**Check-in starts after 03 p.m.**

If you arrive past midnight, please inform us.

**At check-in each guest is required to present:**

Russian citizens - the original of inner passport (international passport is valid only for citizens living outside Russian Federation).

**Foreign citizens** - the original passport with a valid visa (if visa is required for entry), a migration card and registration (if the hotel is not the first place of residence upon arrival to Russian Federation).

Children under 14 years old - the original of birth certificate (may only be accommodated with their parents / legal representatives).

Children 14 to 18 years old - the original of inner passport and (in case of accommodation without their parents) a written consent of one of their parents / legal representatives.

**Names of the guests** checking in to the hotel must match names of the guests indicated in the confirmation of the reservation.

Please note that **pets** are not allowed.

**Check-out is until 12:00 noon.**

You are welcome to leave your luggage for free at Front Desk if needed.



**Restaurant is open for breakfast:**

**06:30 a.m. - 10:30 a.m. (Monday - Friday)**

**06:30 a.m. - 11:00 a.m. (Saturday - Sunday)**

Booked your stay without breakfast? Add breakfast at **2 100 RUB** surcharge per person / per each night.



**ANY QUESTIONS  
REGARDING YOUR  
UPCOMING STAY?**

PLEASE CONTACT US BY E-MAIL  
[RESERVATIONS.MOSCOW@RADISSON-HOTELS.RU](mailto:RESERVATIONS.MOSCOW@RADISSON-HOTELS.RU)  
OR BY TELEPHONE: + 7 495 941 80 21

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During your stay we invite you to visit our Sports Center **free of charge**.

At your service: swimming pool, gym, Jacuzzi, **separate** saunas (male and female) and **separate** hamams (male and female). The Sports Center is open daily from 06:30 a.m. to 10:30 p.m.



## Please note:

Children under 4 years old are not allowed to the Sports Center and swimming pool (including saunas, jacuzzi and hamams). Children under 14 years old are not allowed to the gym.

Children 4 to 18 years old are allowed to the Sports Center and swimming pool (including saunas, jacuzzi and hamams) only if accompanied by adults.

To visit the gym clean indoor sport shoes and sports clothing are required; to visit the pool a swimming suite, a swimming cap and slippers are required. The Sports Center is equipped with changing rooms. Towels and bathrobes are provided for use in the Center.

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## Payment / Modifying / Cancellation terms:

**If you chose flexible rate**, you pay for your stay upon arrival to the hotel by cash in hotel currency (Russian Rubles) or by card (card must be valid on the territory of Russian Federation, cardholder must be present). Please contact hotel in advance if you would like to arrange prepayment. You are welcome to **modify or cancel** your reservation **for free** until **04:00 p.m.** (local hotel time) of your **arrival day**. In the event of late cancellation or no-show you will be charged a penalty in the amount of the first night.

If you chose **non-refundable** rate, you will be **charged for the total stay**. In the event of **cancellation or no-show** you will be charged a penalty in the amount of **total cost of stay**.



**Dear Guests**, we are undergoing some **noisy maintenance work** during daytime in order to improve our property.

Planned maintenance hours are 10:00 a.m. - 06:00 p.m. on weekdays and 11:00 a.m. - 06:00 p.m. on Saturday. We sincerely apologize for any inconvenience it may cause.



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