

Rules for Stays with Pets

General Conditions

1 Pets are allowed to stay in the Hotel together with the Guest in the following cases:

- **Cats or small dog breeds weighing up to 10 kg;**
- **Service dogs;**
- **Guide dogs.**

Small dog breeds are allowed in guest rooms only with prior approval from the Hotel administration. Without such approval, accommodation is only permitted:

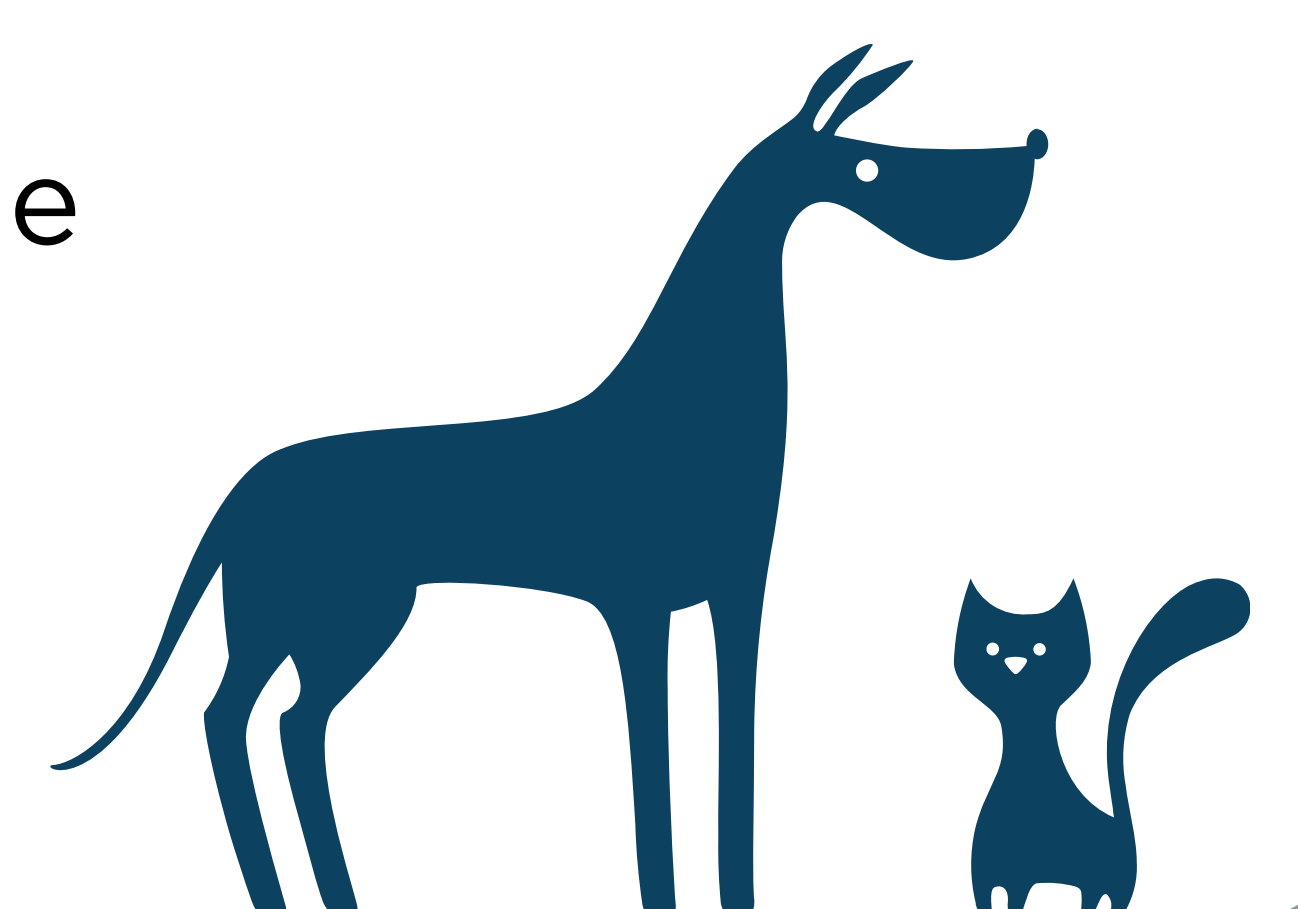
With a service dog, upon presentation of a document confirming the Guest is an employee of a federal executive authority's cynology service, and a certificate of the dog's specialized training.

With a guide dog, upon presentation of a document confirming the Guest's visual impairment and a certificate confirming the dog's specialized training.

- 2 Upon check-in with a pet, the Guest must review and sign the «Rules for Stays with Pets» to confirm their agreement to comply with them.
- 3 Accommodation with a pet is permitted only upon presentation of a valid **veterinary passport**. The passport must comply with the format and requirements established by the Unified Veterinary (Sanitary) Requirements for goods subject to veterinary control (Customs Union Commission Decision No. 317 dated June 18, 2010). The passport must include information about the animal, its owner, and up-to-date vaccinations. The rabies vaccination must be administered no less than 30 days and no more than 12 months prior to arrival.
- 4 **The Guest must inform the Hotel at the time of booking about their intention to stay with a pet.** The following information must be provided: breed, age, size, weight, and any special characteristics. The Hotel administration reserves the right to decide whether the pet may be accommodated in the room.

Responsibilities of the Pet Owner:

- 1 Dogs must be walked on a leash and in a collar at all times.
- 2 During daily cleaning or minor repairs, the Guest must ensure that the pet is not in the room and must place an appropriate sign on the door. If the sign is not displayed, cleaning and repairs will not be performed.





Restrictions:

- 1 Grooming activities such as combing, clipping, shaving, or nail trimming are prohibited in the room.
- 2 Pets may not be left unattended in the room unless placed in a secure carrier.
- 3 Pets are not allowed in food and beverage outlets (restaurants, bars, and adjacent areas), or in the Hotel's spa area, except for guide and service dogs.
- 4 Pets may not be left unattended in guest rooms, the hotel lobby, or any other Hotel premises.
- 5 Staying in the public spaces of the Hotel (with the exception of the guest's room) potentially dangerous dogs, as well as dogs with a height at the withers of more than forty centimeters, are prohibited without a muzzle and leash.
- 6 In public areas, pets must be kept on a leash or carried.



Guest Liability:

- 1 The Guest is fully responsible for the proper care and control of the pet during their stay.
- 2 The Guest bears all costs related to damage or destruction of Hotel property caused by the pet. In such cases, the Guest must compensate the Hotel in full based on the required repairs or replacements.
- 3 The Guest assumes all risks related to the pet's behavior, including any damage to third-party property or harm caused to other guests or Hotel staff.
- 4 The Guest is responsible for cleaning up after their pet in all public areas of the Hotel.



Payment and Damage Policy

- 1 Upon arrival, the Guest must pay a pet accommodation fee of 5000 rubles. (In words: five thousand rubles).
- 2 Upon departure, a Hotel representative will inspect the room. If any damage is identified, an official Damage Report will be issued, listing the value of the damaged property according to the Hotel's price list.
- 3 The Hotel reserves the right to terminate the agreement with a Guest staying with a pet in the following cases:
 - 1) Violation of these rules
 - 2) Aggressive, inappropriate, or excessively noisy behavior of the pet that disturbs other guests

