



Pet Waiver and Guidelines for Guests with Pets

Radisson Blu Bali Uluwatu will allow a pet to accompany a guest in the hotel room only on the following terms:

- **Size:** The pet may not exceed 15 kg for dogs and 7 kg for cats. No dangerous animals, animals perceived to be threatening, wild animals, or other unusual animals.
 - **Fee:** We require a IDR 100.000 (excl. tax and service) pet service fee per night per room.
 - **Leash:** All pets must be accompanied by an adult, be under full control of their escort, and be on a leash at all times when outside the guestroom.
1. **Areas off limits for pets:** At no time is a pet allowed in our breakfast area. Pets are not permitted in the public areas of the hotel (fitness center, pool area, food and beverage outlets) except for transit from the guestroom to the nearest exit. If the lobby is the nearest exit, no standing is permitted (not all of our Guests love your pets like we do). *Initial here* _____

 2. **In-room Policy:** Pets must be accompanied in the guestroom by a registered Guest at all times. If you choose to leave your pet unattended in your room, we require you secure your pet in an appropriately designed kennel. If you will be leaving your pet in a kennel, you must be accessible via cell phone (____-____-____) or email (____@____).

I understand that if the hotel staff is unable to contact me to address a disruptive issue, that the hotel reserves the right to remove the kennel (with pet) from the room. In this case, the hotel staff will keep your pet in the kennel, and provide a protected environment until you are able to retrieve your pet. *Initial here* _____

 3. **Pet Health Policy:** Pets must be in good health and free of parasites, such as fleas, ticks, heartworms, etc. If additional cleaning/remediation is required due to infestation, the Guest will be responsible for all related professional fees.

 4. **Housekeeping Policy:** Pets must be removed from guestroom during any housekeeping services, or Guest must place "Do Not Disturb" sign on door to indicate that service will not be necessary. Please call the front desk to arrange a convenient time for housekeeping service.

 5. **Unexpected Accidents:** The Guest agrees to immediately inform hotel staff of any pet "accidents" so extra cleaning efforts may be provided.

 6. **Disturbance Policy:** If we receive a complaint about noise or other direct disturbance from your pet, you will be warned to see the issue stops immediately. If a second complaint is filed, your pet must be removed from the hotel, or you will have to vacate the hotel with no refund or fees. Guests with pets are responsible for any room revenue lost due to refunds issued for disruptive or aggressive behavior or damage markedly affecting another Guests experience resulting in lost revenue. *Initial here* _____



7. **Liability:** Guests with pets understand and agree that if the hotel is unable to rent a room due to damage from a Guest's pet, the Guest is responsible for any lost room revenue incurred by the hotel while the damage is being repaired. Guests with pets accept full responsibility for all property damages and/or personal injuries resulting from their pet, and agree to indemnify and hold harmless the hotel, its owners, and its operators from all liability and damage suffered as a result of the Guest's pet. *Initial here* _____

8. **General Guidelines and Information:** Guests are responsible for picking up after their pets in and around hotel.

By signing below, I agree to the aforementioned policies and conditions.

Type of Pet: _____

Pet Name: _____

Guest Name (printed) _____

Guest Signature _____ Date _____

Emergency contact number for the responsible Guest: _____

Hotel Staff Fills Out Items Below

Guest Service Representative checking in Guest _____

Front Office Representative signature acknowledging they confirmed with Guest they understand all guidelines and rules _____