



## Your Health and Safety Is Important to Us

At the Radisson Grenada Beach Resort, one of our primary concerns is the health and safety of our guests and team members.

With this in mind, we are closely monitoring the COVID-19 (novel coronavirus) outbreak, both regionally and internationally. We are committed to welcoming all our guests and planned events while facilitating open communication and supporting the needs of everyone.

Our team is taking extra measures to ensure your safety as we follow the guidelines provided by Radisson Hotels Safety Protocol in-depth cleanliness and disinfection procedures, in partnership with Société Générale de Surveillance (French for General Society of Surveillance) or SGS, the world's leading inspection, verification, testing and certification company, World Health Organization (WHO) and the local Ministry of Health in Grenada. Throughout our facilities, we are implementing these best care practices, including but not limited to the below guidelines provided by the Government of Grenada, for more information about the COVID-19 protocols please visit <https://covid19.gov.gd/travel> for new updates.

The below guidelines are for the safety of everyone and are enforced.

### **Quarantine Guidelines. (ALL Visitors)**

- Mandatory temperature checks to be conducted on arrival at the hotel.
- Physical distancing measures implemented throughout the hotel.
- Every guest is required to wear a mask while in public spaces.
- Pool, Beach, Restaurants, Bars and Gym access are not allowed for the first 5 days of quarantine. After the 5 days should you require to use the Gym, leave the property to go to the beach, supermarket or explore our beautiful island, a Mandatory PCR test must be done and a negative result received. Results are usually ready within 1 – 2 working days. You are still required to wear your face mask even with a negative result.
- There will be no housekeeping services during the first 5 days. However; additional linens and amenities will be provided on request.
- To minimize contact, we strongly recommend that you call the front desk should you have any questions, concerns, requests etc.
- Room service is the only option for dining while on quarantine. Please call ext. 658.

- No visitors will be allowed while you are on quarantine. Packages must remain with you until you are medically cleared.
- Express check out is strongly recommended to minimize contact.

Anyone found violating the above guidelines, would be immediately reported to the local health authorities.

Finally, I just want to thank you for your loyalty to Radisson Grenada Beach Resort. At times like these, we believe that giving our guest a warm Grenadian welcome and providing them with personal service and comfort is more important than it ever was, and we will continue to do just that for our guest.

Sincerely,



Kendal Jackasal  
General Manager  
Radisson Grenada Beach Resort